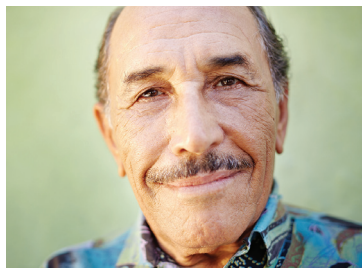


RIVERSIDE COUNTY DEPARTMENT OF MENTAL HEALTH GUIDE TO SERVICES





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- Joe Zamora**, Deputy Director, Finance and Administration
- Paul Gonzales**, Administrative Services Officer, Fiscal Services
- Rod Verbeck**, Managed Care Manager
- Bill Brenneman**, Mental Health Services Act Manager

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INTRODUCTION

The Riverside County Department of Mental Health (RCDMH) is committed to providing prompt, effective, efficient, and culturally competent community based services that enable people living with a mental illness. Severely mentally disabled adults, older adults, children at risk of mental disability, transition age youth, substance users, and individuals on conservatorship maintain their optimal level of personal and social functioning. Services are provided countywide and the department serves adults, older adults, children, and transition-age youth who are affected by or at-risk for mental illness or substance use.

RCDMH has developed an exceptional reputation for providing services that involve the latest innovations in clinical practices affecting mental health. A high rate of client satisfaction has added to this reputation. We have a dedicated professional team of approximately 1,000 employees consisting of Psychiatrists, Clinicians, Peer Specialists, and paraprofessionals who serve over 45,000 consumers annually. The combination of innovative services and professional staff is reflected in our high rate of client satisfaction.

RCDMH is proud of our commitment to cultural competency and our acceptance and valuing of people from all ethnic, cultural, racial, and linguistic backgrounds. The Department's development and implementation of cultural competency will equip our employees to meet the needs of our diverse population. The confidentiality of all consumers is strictly adhered to in accordance with State and Federal regulations.

Services are primarily targeted toward individuals on Medi-Cal plus those eligible for other specialized State programs. Questions about bills and fees can be addressed to the clinic or to the Patient Accounts Unit at (951) 358-6900.

RCDMH is comprised of three major programs: Mental Health Services, Substance Use Services, and the Public Guardian's Office. These programs provide prompt, efficient, professional, culturally competent services throughout the county.

RCDMH is administratively divided into three geographic regions: Western metropolitan (Riverside); Mid-County (Hemet, Temecula, Perris, Lake Elsinore, and environs); and Desert (Banning, Palm Springs, Indio, Blythe and environs). These regions have several service locations enabling the programs to provide prompt community-based services to consumers. In addition, there are specialty services such as crisis, placement, and hospital services that are provided centrally that serve consumers from across the county.

MENTAL HEALTH PROGRAM

This program provides treatment and support services to transition age youth, adults and older adults who have a mental illness and children who are seriously emotionally disturbed. Services include outpatient services, medication, peer recovery services, education, housing, residential care, as well as subacute and acute care. Peer-to-peer support services are a component of the program and are provided in clinics and by contract providers. Services to individuals who are homeless and mentally ill are also provided across the county. A complete list of providers is available at any clinic or by contacting the CARES Line (Community Access, Referral, Evaluation, and Support Line) at (800) 706-7500.

SUBSTANCE USE PROGRAM

This program provides accessible, high quality substance use treatment for all ages through a wide range of countywide clinics and contract providers. Prevention services are provided through 1) the largest Friday Night Live Program in the State, 2) collaborative grants with school districts to set up student assistance programs, and 3) contracts to reach out to community organizations and assist each community to make environmental prevention changes as needed. The County's Drinking Driver and PC 1000 Programs are also under the administration of the Substance Use Program.

PUBLIC GUARDIAN PROGRAM

This program provides conservatorship services, both the Lanterman-Petris-Short Act and Probate, and works closely with the mental health case management program in providing representative payee services to qualified clients of RCDMH.

TO ACCESS SERVICES

Please call the clinic closest to you from the list on the following pages. You may also call the CARES Line (Community Access, Referral, Evaluation, and Support) at (800) 706-7500, TTY: (800) 915-5512. This line provides information and referrals for Medi-Cal and Riverside County Health Care (RCHC) Plan beneficiaries seeking Mental Health Services. Se Habla Español. Interpreter services are available at no cost. For hearing impaired services, please call: Western Region TTY# (951) 358-4728, Mid-County Region TTY# (951) 296-0596, Desert Region TTY# (760) 863-8026.

MENTAL HEALTH ADMINISTRATION

Director's Office - Mental Health Administration

The Mental Health Director is an officer appointed by the Board of Supervisors and has primary responsibility for directing the development, operation, administration, and evaluation of all mandated and discretionary mental health programs within local, State, and Federal regulations and policy guidelines. The Mental Health Department includes comprehensive mental health, substance use, public guardian services, and contracted services.

4095 County Circle Drive

Riverside, CA 92503

Phone: (951) 358-4500

Fax: (951) 358-4513

Mental Health Board

The Riverside County Mental Health Board (MHB) is an advisory body, composed of volunteers appointed by the Board of Supervisors, who work in conjunction with the Riverside County Department of Mental Health to ensure citizen and professional input and involvement in all aspects of Department Services. MHB members serve for a three-year term and are governed by the California Welfare and Institution Code §5604 and the Ralph M. Brown Act.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7141

Fax: (951) 955-7205

Children's Services Administration

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-4520

Fax: (951) 358-4560

Compliance Office

The Compliance Office responds to questions regarding Health Insurance Portability and Accountability Act (HIPAA) and/or compliance. The program is designed to promote the prevention, detection and resolution of instances of violations of the law and/or the Department's ethical and operational policies and procedures.

9990 County Farm Road, Suite 6

Riverside, CA 92503

Phone: (951) 358-4521

Phone Toll Free: (800) 413-9990

Fax: (951) 358-4721

Consumer Affairs

This program promotes the consumer perspective in all aspects of the Department from policy and planning to direct services. It seeks to further recovery through training and support for consumers employed as Peer Specialists in the Department. These Peer Specialists, having attained a level of personal recovery, assist and support consumers of the Department's services. Through this peer-to-peer support, consumers experience hope and are assisted in their own recovery.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7161

Fax: (951) 955-7206

Cultural Competency Program

The Cultural Competency Program provides overall direction, focus, and organization in the implementation of the system-wide Cultural Competency Plan that addresses the enhancement of workforce development and the ability to incorporate languages, cultures, beliefs, and practices of its consumers into the services.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7163

Fax: (951) 955-7206

Detention Services Administration

3833 10th Street

Riverside, CA 92501

Phone: (951) 328-2281

Phone: (951) 341-6601

Fax: (951) 684-4972

Fiscal Services

4095 County Circle Drive

Riverside, CA 92503

Phone: (951) 358-4550

Fax: (951) 358-4792

Managed Care

4060-A County Circle Drive

Riverside, CA 92503

Phone: (951) 358-7797

Fax: (951) 358-6868

Mental Health Services Act (MHSA) Administration

The Mental Health Services Act is a ballot measure passed by California voters in November 2004 that provides new funding for public mental health services. This funding provides for an expansion and transformation of the public mental health system and expects to achieve results such as a reduction in incarcerations, school failures, unemployment, and homelessness for individuals with severe mental illness. The programs through MHSA must include services for all ages: Children (0-16), Transition Age Youth (16-25), Adults (26-59), and Older Adults (60+). The MHSA Administrative Department manages the planning and implementation activities related to the five main required MHSA components which are: Community Services and Supports, Workforce Education and Training, Prevention and Early Intervention, Capital Facilities and Technology, and Innovation.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7122

Fax: (951) 955-7205

MHSA Prevention and Early Intervention (PEI)

The intent of the Prevention and Early Intervention (PEI) programs is to engage individuals before the development of serious mental illness or serious emotional disturbance, or to alleviate the need for additional or extended mental health treatment. These programs are provided in places where mental health services are not traditionally given, such as schools, community centers, faith-based organizations, etc.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7156

Fax: (951) 955-7207

MHSA Workforce Education and Training (WET)

The primary mission of the Workforce Education and Training program is to develop and provide programs that enhance the recovery-oriented treatment skills of the Public Mental Health service system and to develop recruitment and retention strategies for qualified professionals serving community mental health. Education and training programs are consumer-centered, culturally competent, and driven by the values of wellness, recovery, and resiliency.

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7198

Fax: (951) 955-7207

Older Adult Administration

10182 Indiana Avenue

Riverside, CA 92503

Phone: (951) 509-2400

Fax: (951) 509-2405

Patient Accounts

3075 Myers Street

Riverside, CA 92503

Phone: (951) 358-6900

Fax: (951) 358-6905

Questions about bills and fees can be addressed to the clinic or to the Patient Accounts Unit at (951) 358-6900.

Program Support Administration

4095 County Circle Drive

Riverside, CA 92503

Phone: (951) 358-4590

Fax: (951) 358-4792

Public Guardian Administration

The Public Guardian provides conservatorship investigation and administrative services. The division provides forensic psychiatric support for persons placed under a Welfare and Institution Code conservatorship.

3190 Chicago Avenue

Riverside, CA 92507

Phone: (951) 341-6440

Main Fax: (951) 341-6403

Probate Fax: (951) 341-6404

Conservatorship - is a court proceeding to appoint a manager for the financial and/or personal care needs of the individual who is either physically or mentally unable to provide for these needs alone. The conservator is held accountable by the Superior Court for the manner in which he/she administers the conservatorship.

Conservatorship Investigation - this is the branch of the Public Guardian's office which determines whether or not a client needs to be placed on conservatorship. The investigators gather information from the client's family, therapist, doctors, and anyone else who may be involved with the client. Based on the information obtained a report is generated with a recommendation for or against conservatorship. The report is then submitted to a judge for the final determination.

LPS/Property Management Administration - the Public Guardian has been designated by the County Board of Supervisors as the County office to serve as conservator under the Lanterman–Petris–Short (LPS) Act for persons gravely disabled as the result of a mental disorder. These individuals may require placement in a state mental institution or other facility for psychiatric treatment. Grave disability is defined as a condition in which a person, as a result of a mental disorder, is unable to provide for his/her basic personal needs for food, clothing, or shelter.

Probate Administration - operates under the legal requirements of the Probate Code, providing probate conservatorship services to persons who are unable to manage for themselves. This division manages property and/or provides for the personal care needs of the adult disabled and the infirmed.

Representative Payee Program - many clients of the Department of Mental Health find themselves in a position where they are unable to handle their own finances safely. In these cases, the Public Guardian has a program whereby a special person, called a payee, is established to collect the client's Social Security income, then uses the money to pay the client's bills such as rent, utilities, medical expenses, and other expenses of daily living. Clients may also ask the payee for money for personal expenses, such as clothing.

Quality Management Administration

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7126

Fax: (951) 955-7204

Quality Improvement (QI) - Inpatient

The Inpatient Quality Improvement Unit provides oversight of Riverside County consumers who are hospitalized. The process includes monitoring utilization, handling complaints, as well as quality improvement issues. The purpose of this program is to review appropriateness of acute mental health care services. Monitoring of all involuntary hospitalizations (W & I §5150) is also included.

9990 County Farm Road, Suite 3

Riverside, CA 92503

Phone: (951) 358-6031

Fax: (951) 358-5038

Quality Improvement (QI) - Outpatient

This program provides clinical oversight of all county clinics, including contract providers. QI provides a mechanism for consumers and family members to file and reach resolution on complaints and grievances. The QI works to assure that all county activities maintain high standards while adhering to mandated requirements and regulations.

3801 University Avenue, Suite 350

Riverside, CA 92501

Phone: (951) 955-7320

Fax: (951) 955-7203

Grievance and Complaint Line

Phone Toll Free: (800) 660-3570

Research and Evaluation

3801 University Avenue, Suite 400

Riverside, CA 92501

Phone: (951) 955-7330

Fax: (951) 955-7204

MENTAL HEALTH SUPPORTIVE SERVICES

CARES Line (Community Access, Referral, Evaluation and Support Line)

The CARES Line provides information and referrals for Medi-Cal and Riverside County Health Plan beneficiaries seeking Mental Health Services.

Phone Toll Free: (800) 706-7500

TTY: (800) 915-5512

Family Advocate Program (FAP)

This program provides support for family members, significant others, or caregivers of adults with a serious mental illness. The primary function of the Family Advocate Program is to assist family members in coping with the illness of their loved one through information, education, and support. Additionally, they also provide information and assistance to family members in their interaction with service providers and the mental health system. Family Advocate staff are themselves family members and are sensitive to the concerns of other family members.

**Family Advocate Program
Administration
3801 University Avenue, Suite 400
Riverside, CA 92501
Phone: (951) 955-7165
Phone - Toll Free: (800) 330-4522
Fax: (951) 955-7206**

**Family Advocate Program
Mid-County Region
1688 North Perris Blvd,
Suite L7-11
Perris, CA 92571
Phone: (951) 443-2200
Fax: (951) 443-2230**

**Family Advocate Program
Desert Region
47-825 Oasis Street
Indio, CA 92201
Phone: (760) 863-8516
Fax: (760) 863-8587**

**Family Advocate Program
Western Region
769 Blaine Street, Suite B
Riverside, CA 92509
Phone: (951) 358-7655
Fax: (951) 358-4990**

Parent Support & Training Program

Parent Partners are hired to work in clinics with families and professional staff to assist in the planning and provision of treatment for children and families. This program is countywide and provides support, education, training, and resources to parents and primary caregivers who are raising a child with mental health/behavioral challenges. Some services and supports are available to parents/caregivers whether or not their child is receiving services. They are offered in English and Spanish and are free of charge. Services include, but are not limited to, support and educational groups, trainings relating to mental health, a parent-to-parent telephone support line, social events, mentorship for youth, limited respite, and a parent resource library. Additional services include: community outreach activities, volunteer services, special projects, training to staff, and access to donated goods and services.

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-5862

Fax: (951) 358-4560

Parent-to-Parent Non-Crisis Telephone Support Line

This telephone support line is for parents/caregivers raising a child with mental health/behavioral challenges who would like to talk to another parent employed by the Department of Mental Health, for support and information.

Phone: (951) 358-3622

Phone Toll Free: (888) 358-3622

Patients' Rights

Patients' Rights services are responsible for ensuring the statutory and constitutional rights of consumers of mental health services. The services are available to all ages. Services include complaint resolution, information and referral, certification review hearing representation, capacity hearing representation, monitoring for compliance, and notification of rights.

9990 County Farm Road, Suite 6

Riverside, CA 92503

Phone: (951) 358-4600

Phone Toll Free: (800) 350-0519

Fax: (951) 358-4581

SUBSTANCE USE PROGRAMS

Substance Use Administration

This program provides substance use prevention and treatment services and administers the Drinking Driver and PC 1000 Programs. Services are provided in County operated clinics and through our network of contracted providers. Services include detoxification, residential treatment, outpatient services, perinatal services, Narcotics Treatment Program (Methadone), prevention, and referrals to other ancillary services.

Detox Referral Line (24/7): (800) 499-3008

Outpatient Substance Use Services

Outpatient Drug Free (ODF) Program - Adult and adolescent substance use treatment groups, individual counseling, and education in both English and Spanish. Twice a week for 16 weeks.

Co-Occurring Disorder Treatment Program - Groups and individual counseling with an emphasis on both substance use and mental health issues.

Drinking Driver Program (DDP) - Registration, screening, and tracking of convicted DUI referrals from the Courts. Assess out-of-state referrals. Assist clients to remain in DUI programs. Monitor DUI programs and PC 1000 programs (Deferred Entry of Judgment – first time drug offenders).

Drug Court - Recovery Opportunity Center (ROC) - Collaborative team effort involving the Superior Court, District Attorney, Public Defender, Probation Department, and the Department of Mental Health. Non-violent felony offenders choose and receive intensive substance use treatment instead of incarceration.

MOMS Perinatal Program - A 16-week, intensive day treatment program for substance using women who are pregnant and/or parenting. Transportation is provided for women and their child (children). A child care learning laboratory is provided as part of treatment, giving women hands-on parenting skills.

Special Multidisciplinary Aggressive Response Team (SMART) Program - Substance use residential placement and intensive case management services for referrals from Inpatient Treatment Facility. Transportation is provided.

Substance Use Prevention Programs

Community Outreach – Follows guidelines of the Center for Substance Use Prevention in offering comprehensive evidence-based prevention services. Provides universal, selected, and indicated prevention interventions.

Friday Night Live (FNL) - The Substance Use Program provides a variety of prevention programs across the County, the largest of which is Friday Night Live. Programs serve high school youth (FNL), middle/intermediate/junior high youth (Club Live – CL), and elementary school youth (FNL Kids) with peer-based clubs to prevent alcohol, tobacco and other drug-related problems and encourage healthy living and positive youth development.

Individual Prevention Services (IPS) Program – A unique approach to working with individuals who are starting to experience the negative consequences of drug or alcohol use, but are not yet to the point of requiring treatment. The intervention is custom designed and individualized by working with the individual and their families. Services provided at all County operated Substance Use Clinics.

BLYTHE

Blythe Recovery Opportunity Center (ROC)
1297 West Hobson Way
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

Blythe Substance Use Clinic
1297 West Hobson Way
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002

CATHEDRAL CITY

Indio Recovery Opportunity Center (ROC)
68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 770-2264
Fax: (760) 770-2240

Cathedral City Substance Use Clinic
68-615 Perez Road, Suite 6A
Cathedral City, CA 92234
Phone: (760) 770-2264
Fax: (760) 770-2240

CORONA

Corona Substance Use Clinic
623 North Main Street, Suite D11
Corona, CA 92880
Phone: (951) 737-2962
Fax: (951) 737-2783

HEMET

Southwest Recovery Opportunity Center (ROC)
650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

Hemet Substance Use Clinic
650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

INDIO

Drinking Driver Program
45-596 Fargo Street, Suite 6
Indio, CA 92201
Phone: (760) 863-8471
Fax: (760) 342-4469

Indio Substance Use Clinic
83-912 Avenue 45, Suite 9
Indio, CA 92201
Phone: (760) 347-0754
Fax: (760) 347-8507

SUBSTANCE USE PROGRAMS

RIVERSIDE

Drinking Driver Program (DDP)/Specialty Multidisciplinary Aggressive Response Team (START) Program

1777 Atlanta Avenue, Suite G1

Riverside, Ca 92507

Phone: (951) 778-3500

Fax: (951) 274-9865

Drug Court - Recovery Opportunity Center (ROC)

1827 Atlanta Avenue, Suite D1

Riverside, Ca 92507

Phone: (951) 955-2123

Fax: (951) 955-2426

Friday Night Live Offices/Substance Use Prevention

3525 Presley Avenue

Riverside, Ca 92507

Phone: (951) 782-5004

Fax: (951) 682-3576

Riverside County Substance Use Clinic

1827 Atlanta Avenue, Suite D1

Riverside, Ca 92507

Phone: (951) 955-2105

Fax: (951) 955-8060

Substance Use Administration

3525 Presley Avenue

Riverside, Ca 92507

Phone: (951) 782-2400

Fax: (951) 683-4904

TEMECULA

Temecula Substance Use Clinic

41002 County Center Drive, Building B, Suite 320

Temecula, CA 92591

Phone: (951) 600-6360

Fax: (951) 600-6365

DESERT REGION MENTAL HEALTH SERVICES

The Desert Region covers the area from Calimesa on the west, east to Blythe on the Colorado River, north along the San Bernardino County line, and south along the Imperial County line. It includes services to the following cities and surrounding communities:

- Banning
- Beaumont
- Blythe
- Cabazon
- Calimesa
- Cathedral City
- Cherry Valley
- Coachella
- Desert Hot Springs
- La Quinta
- Indio
- Indian Wells
- Mecca
- Palm Desert
- Palm Springs
- Rancho Mirage
- Oasis
- Thermal
- Whitewater

For hearing impaired services in the Desert Region, please call: Desert Region TTY# (760) 863-8026

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT), page 47; Children's Case Management, page 47; Preschool 0-5 Programs, page 48; Therapeutic & Residential Assessment & Consultation Team (TRAC), page 48.

BANNING

Banning Mental Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults, including crisis intervention, assessment, recovery management, medication services, case management, and dual-diagnosis treatment. An Urgent Care Program provides crisis resolution and problem solving. Peer-to-peer recovery services are provided through the clinic and through a contracted Peer Support and Resource Center. Outreach to homeless mentally ill individuals, housing assistance and intensive 24 hours a day, seven days a week case management are also available through the Desert's Full-Service Partnership (FSP) programs. Parent Partners provide support to parents of children.

1330 West Ramsey Street, Suite 100

Banning, CA 92220

Phone: (951) 849-7142

Fax: (951) 849-1762

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

63 South 4th Street

Banning, CA 92220

Phone: (760) 863-2578

Fax: (760) 863-2569

Smith Correctional Facility - Jail Services (Banning Jail)

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

**1627 South Hargrave Street
Banning, CA 92220
Phone: (951) 922-7612
Fax: (951) 922-7730**

BLYTHE

Blythe Jail - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

**260 North Springs Street
Blythe, CA 92225
Phone: (760) 921-5780
Fax: (760) 921-5792**

Blythe Mental Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults, including crisis intervention, assessment, medication services, case management, recovery management and dual-diagnosis treatment. Short-term outpatient treatment is provided for crisis resolution and problem solving. Peer-to-peer recovery services are provided at the clinic and through a contracted Peer Support and Resource Center. Outreach to homeless mentally ill individuals, housing supports and intensive 24 hours a day, seven days a week case management is available through the Desert's Full-Service Partnership (FSPs) programs. Parent Partners provide support to parents of children.

**1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002**

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

**1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 863-2578
Fax: (760) 863-2569**

Older Adults

Services may be provided to older adult residents in the Blythe area by calling (760) 921-5002.

Substance Use Programs

**Blythe Recovery Opportunity Center (ROC)
1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002**

**Blythe Substance Use Clinic
1297 West Hobsonway
Blythe, CA 92225
Phone: (760) 921-5000
Fax: (760) 921-5002**

CATHEDRAL CITY

CalWORKs - Mental Health Services

The program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

68-625 Perez Road, Suite 5

Cathedral City, CA 92234

Phone: (760) 773-6800

Fax: (760) 863-2569

Older Adults

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. The Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and abuse, who, under ordinary circumstances, would not receive services.

Cathedral Canyon Wellness & Recovery Clinic for Mature Adults

68-625 Perez Road, Suite 11

Cathedral City, CA 92234

Phone: (760) 773-6767

Fax: (760) 773-6760

Specialty Multidisciplinary Aggressive Response Team (SMART)

Program - Desert Region

68-625 Perez Road, Suite 11

Cathedral City, CA 92234

Phone: (760) 773-6767

Fax: (760) 773-6760

Substance Use Programs

Indio Recovery Opportunity Center (ROC)

68-615 Perez Road, Suite 6A

Cathedral City, CA 92234

Phone: (760) 770-2264

Fax: (760) 770-2240

Cathedral City Substance Use Clinic

68-615 Perez Road, Suite 6A

Cathedral City, CA 92234

Phone: (760) 770-2286

Fax: (760) 770-2240

DESERT HOT SPRINGS

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

14201 Palm Drive

Desert Hot Springs, CA 92240

Phone: (760) 329-2797

Fax: (760) 288-2149

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

44-199 Monroe Street, Suite C

Indio, CA 92201

Phone: (760) 863-2578

Fax: (760) 863-2569

Crisis Services: Oasis Crisis Service (OCS) Oasis Rehabilitation Center

Provides psychiatric emergency assessment and crisis stabilization for up to 24 hours for all ages. Services include evaluations, crisis intervention, and referral for psychiatric hospitalization. This facility is a 5150 designated provider, which operates 24 hours a day, 7 days a week.

47-915 Oasis Street

Indio, CA 92201

Phone: (760) 863-8600

Fax: (760) 863-8603

Indio Jail - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

46-057 Oasis Street

Indio, CA 92201

Phone: (760) 393-3308

Fax: (760) 393-3355

Indio Mental Health Clinic

Outpatient clinic providing services for children, adolescents, adults, and older adults including crisis intervention, assessment, medication services, case management, and dual-diagnosis services. Peer-to-peer recovery services are provided through the clinic and through the contracted Peer Support and Resource Center. Outreach to homeless mentally ill individuals, housing assistance and 24 hour a day, seven days a week intensive case management is available through the Desert's Full-Service Partnership (FSPs) programs. Parent Partners provide support to parents of children.

47-825 Oasis Street

Indio, CA 92201

Phone: (760) 863-8455

Fax: (760) 863-8587

Indio Multi-Dimensional Family Therapy (MDFT)

Provides an evidenced-based approach to treatment of adolescents who have behavior and substance use disorders, and their families. Teams of Clinical Therapists and Behavioral Health Specialists provide intensive, community-based services; these include therapy for the adolescent and the adolescent's parent(s), the family, and case management.

47-825 Oasis Street

Indio, CA 92201

Phone: (760) 863-8455

Fax: (760) 863-8587

Indio Wraparound Program

Wraparound Programs are a family centered, individualized, community based, strength focused, needs driven collaborative approach to mental health treatment. A team of professionals including Clinical Therapists, Behavioral Health Specialists, and Parent Partners persistently work together with Probation Officers, nurses, and community members to ensure the family reaches their goals.

47-825 Oasis Street

Indio, CA 92201

Phone: (760) 863-8455

Fax: (760) 863-8587

TTY: (760) 863-8026

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

82-632 Highway 111, Suite A-3

Indio, CA 92201

Phone: (760) 396-5371

Fax: (760) 396-5365

Oasis Rehabilitation Center / Harmony Center

Under contract with the Riverside County Department of Mental Health, Oasis Rehabilitation Center, Inc. offers a peer-operated Support and Resource Center, named "The Harmony Center", which provides vocational and housing support for persons over 16 years of age with mental illness and who are referred through the County Mental Health system. Services include assistance in obtaining and maintaining affordable housing, vocational and social resources to help avoid homelessness, substance use and psychiatric crisis. In addition, groups and group activities, designed to help with wellness and recovery, are held daily. Areas Served: Entire Coachella Valley.

81-840 Avenue 46, Suite 106-107

Indio, CA 92201

Phone: (760) 238-5980

Warm Line: (760) 347-4628

Fax: (760) 238-5985

Psychiatric Health Facility (PHF) Oasis Rehabilitation Center

The PHF is a 16 bed acute, locked, 5150-designated inpatient facility for voluntary and involuntary consumers. Admissions occur 24 hours a day, seven days a week. The facility is administered by a private contractor.

47-915 Oasis Street

Indio, CA 92201

Phone: (760) 863-8632

Fax: (760) 863-8631

Substance Use Programs

Drinking Driver Program (DDP)

45-596 Fargo Street, Suite 6

Indio, CA 92201

Phone: (760) 863-8471

Fax: (760) 342-4469

Indio Substance Use Clinic
83-912 Avenue 45, Suite 9
Indio, CA 92201
Phone: (760) 347-0754
Fax: (760) 347-8507

MECCA

Mecca Satellite Office

Provides outreach and engagement activities. Information and educational materials and presentations are available to the Mecca and surrounding communities in both English and Spanish.

Mecca Satellite Office: (760) 393-3255

PALM SPRINGS

Desert Adult Full Service Partnership

The Desert Adult Full Service Partnership (FSP) serves adults between the ages of 18 and 59 with severe and persistent mental illness who are homeless or at risk of homelessness.

19531 McLane Street, Suite B
Palm Springs, CA 92262
Phone: (760) 288-4579
Fax: (760) 288-3752

“The PATH” Safehaven Program

“The PATH” is an outreach and engagement program for chronically homeless adults who, due to a serious mental health disorder, have rejected housing and resisted support. The program provides a drop-in center that operates 24 hours a day and on-site low demand permanent supportive housing for 25 adults. The drop-in center uses peer-to-peer outreach and engagement in order to engage guests in accepting housing and additional supports. Guests are able to access meals, showers, laundry, and linkage to a wide range of community resources. It is operated by Recovery Innovations of California, Inc. under contract with the Department of Mental Health. Areas served: Desert Region

19351 McLane Street
Palm Springs, CA 92262
Phone: (760) 251-2346
Fax: (760) 251-2390

MID-COUNTY REGION MENTAL HEALTH SERVICES

The Mid-County Region covers the area from Elsinore Valley on the west, east to Idyllwild, north to Perris, and south to the San Diego County line. It includes services to the following cities and surrounding communities:

- Anza
- Augusta
- Canyon Lake
- Gilman Hot Springs
- Hemet
- Homeland
- Idyllwild
- Lake Elsinore
- Lakeview
- Mead Valley
- Meniffee
- Mountain Center
- Murrieta
- Nuevo
- Perris
- Quail Valley
- Rancho California
- Romoland
- Sage
- San Jacinto
- Soboba Hot Springs
- Sun City
- Temecula
- Valley Vista
- Wildomar
- Winchester

For hearing impaired services in the Mid-County Region, please call:
Mid-County Region TTY# (951) 296-0596.

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT), page 47; Children's Case Management, page 47; Preschool 0-5 Programs, page 48; Therapeutic & Residential Assessment & Consultation Team (TRAC), page .

HEMET

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

541 North San Jacinto Avenue

Hemet, CA 92543

Phone: (951) 791-3100

Fax: (951) 791-3110

Hemet Mental Health Clinic

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention, and outreach services for homeless mentally ill consumers. The Hemet Mental Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health and substance use program for consumers who suffer from both severe and persistent mental illnesses and substance use disorders. Areas served: Hemet, Homeland, Idyllwild, Anza, Sage, San Jacinto, Gilman Hot Springs, Temecula, Perris, Valley Vista, Winchester, Soboba Hot Springs, Augusta, Lakeview, and Mountain Center.

650 North State Street

Hemet, CA 92543

Phone: (951) 791-3300

Fax: (951) 791-3333

Substance Use Programs

**Southwest Recovery Opportunity
Center (ROC)**
650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

Hemet Substance Use Clinic
650 North State Street
Hemet, CA 92543
Phone: (951) 791-3350
Fax: (951) 791-3353

LAKE ELSINORE

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

1400 West Minthorne Street
Lake Elsinore, CA 92530
Phone: (951) 245-3210
Fax: (951) 245-3008

Lake Elsinore Children's Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with schools to provide services to students who experience academic problems as a result of their severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Lake Elsinore and Wildomar.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7663
Fax: (951) 674-6431

Lake Elsinore Multi-Dimensional Family Therapy Team (MDFT)

Provides home and community-based services for adolescents and their families with substance related disorders and severe behavioral problems. The program provides time-limited intensive case management, consultation, and individual and family therapy. This program is specifically targeted to serve the underserved ethnic minority populations of Lake Elsinore and Wildomar.

31946 Mission Trail, Suite B

Lake Elsinore, CA 92530

Phone: (951) 245-7663

Fax: (951) 674-6431

Lake Elsinore Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Mid-County Region.

31946 Mission Trail, Suite B

Lake Elsinore, CA 92530

Phone: (951) 245-7663

Fax: (951) 674-6431

Mission Trail Wellness & Recovery Clinic for Mature Adults (FRIDAYS ONLY)

This Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and use, who, under ordinary circumstances, would not receive services.

31946 Mission Trail, Suite B
Lake Elsinore, CA 92530
Phone: (951) 245-7791
Fax: (951) 471-8603

MURRIETA

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

30755 B Auld Road
Murrieta, CA 92563
Phone: (951) 696-3049
Fax: (951) 696-3445

Southwest Detention Center - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

30755 B Auld Road
Murrieta, CA 92563
Phone: (951) 696-3112
Fax: (951) 696-3445

PERRIS

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

351 Wilkerson Avenue, Suite D
Perris, CA 92570
(951) 210-1800
(951) 210-1807

Mid-County Multi-Dimensional Family Therapy Team (MDFT)

Provides home and community-based services for adolescents with both substance related disorders and severe behavioral problems. The program provides time-limited intensive case management, consultation, individual, and family therapy.

1688 North Perris Blvd., Suite L1
Perris, CA 92571
Phone: (951) 943-1130
Fax: (951) 657-7146

Recovery Innovations of California, Inc. - Peer Support and Resource Center

Under contract with the Riverside County Department of Mental Health, Recovery Innovations of California, Inc. offers a peer operated program of integrated services to current or former adult or transitional aged youth (TAY) consumers of the Riverside County Department of Mental Health. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational Programming with classes on five developmental tracks: Wellness; Personal Development; Employment Development; Change/Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas Served: Perris, Murrieta, Temecula, Lake Elsinore, Hemet, San Jacinto and surrounding communities.

351 Wilkerson Avenue, Suite W
Perris, CA 92570
Phone: (951) 345-1193
Fax: (951) 345-1197

Perris Adult Mental Health Clinic

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention, and outreach services for homeless mentally ill consumers. The Perris Mental Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health and substance use program for consumers who suffer from both severe and persistent mental illnesses and substance use disorders. Areas served: Canyon Lake, Quail Valley, Nuevo, Romoland, Sun City, Perris, Menifee, and Mead Valley.

1688 North Perris Boulevard, Suite L7-L11
Perris, CA 92571
Phone: (951) 443-2200
Fax: (951) 443-2230

Victor Community Support Services - Transitional Age Youth (TAY) Program

Under contract with the Riverside County Department of Mental Health, Victor Community Support Services provides mental health counseling, community integration, vocational assessments, employment assistance, housing assistance, skill building, psychiatric care, crisis intervention, and co-occurring disorders treatment for youth between the ages of 16 to 25 who have a serious and persistent mental health disorder and have demonstrated unsuccessful engagement with outpatient treatment programs. Areas Served: Perris, Murrieta, Temecula, Lake Elsinore, Hemet, San Jacinto and surrounding communities.

555 North Perris Boulevard, Building A

Perris, CA 92571

Phone: (951) 436-5300

Fax: (951) 436-5350

SAN JACINTO

ANKA - Full Service Partnership Program (FSP)

Under contract with the Riverside County Department of Mental Health, ANKA Behavioral Health Inc., provides intensive services to severely and persistently mentally ill consumers who are homeless or at risk of homelessness, have experienced numerous residential placements or psychiatric hospitalizations, have had multiple incarcerations as a result of their mental health illness, or have demonstrated unsuccessful engagement with outpatient treatment programs. The program provides a wide range of intensive wellness and recovery based-services including psychiatric assessments, medication support, access to 24/7 crisis services, intensive case management, therapy, and vocational services. This program is available for clients between the ages of 25 through 59. Areas Served: Entire Mid-County Region.

102 West Main Street

San Jacinto, CA 92583

Phone: (951) 487-8883

Fax: (951) 925-3687

Mt. San Jacinto Children's Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with schools to provide services to students who experience academic problems as a result of their severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Canyon Lake, Lake Elsinore, Quail Valley, Nuevo, Romoland, Sun City, Wildomar, Perris, Menifee, and Mead Valley.

950 Ramona Boulevard, Suite 1 & 2

San Jacinto, CA 92582

Phone: (951) 487-2674

Fax: (951) 487-2679

Mt. San Jacinto Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: San Jacinto and Hemet.

950 Ramona Boulevard, Suite 1 & 2

San Jacinto, CA 92582

Phone: (951) 487-2674

Fax: (951) 487-2679

Older Adults

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and use, who, under ordinary circumstances, would not receive services.

San Jacinto Wellness & Recovery Clinic for Mature Adults
1370 South State Street, Suite B
San Jacinto, CA 92583
Phone: (951) 791 - 3596
Fax: (951) 791 - 3397

Specialty Multidisciplinary Aggressive Response Team (SMART)
Program - Mid-County Region
1370 South State Street, Suite B
San Jacinto, CA 92583
Phone: (951) 791-3596
Fax: (951) 791-3397

TEMECULA

Substance Use Program

Temecula Substance Use Clinic
41002 County Center Drive, Building B, Suite 320
Temecula, CA 92591
Phone: (951) 600-6360
Fax: (951) 600-6365

Temecula Adult Mental Health Clinic

Provides services to adult individuals suffering from severe and persistent mental health problems. These services include psychiatric assessments, medication support, assessment, and referral for inpatient psychiatric services, short-term crisis intervention, and outreach services for homeless mentally ill consumers. The Temecula Adult Mental Health Clinic also offers recovery oriented services including a recovery management program, Wellness Recovery Action Plan groups, and an integrated mental health and substance use program for consumers who suffer from both severe and persistent mental illnesses and substance use disorders. Areas served: Temecula and Murrieta.

41002 County Center Drive, Suite 320
Temecula, CA 92591
Phone: (951) 600-6355
Fax: (951) 600-6365

Temecula Children's Mental Health Clinic

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with schools to provide services to students who experience academic problems as a result of their severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Murrieta and Temecula.

41002 County Center Drive, Suite 320

Temecula, CA 92591

Phone: (951) 600-6355

Fax: (951) 600-6365

WESTERN REGION MENTAL HEALTH SERVICES

The Western Region covers the area from the Orange County border east to Moreno Valley, north to the San Bernardino County line, and south to Corona. It includes services to the following cities and surrounding communities:

- Canyon Crest Heights
- Corona
- Glen Avon
- Glen Valley
- Highgrove
- Mira Loma
- Moreno Valley
- Norco
- Pedley
- Riverside
- Rubidoux
- Woodcrest

For hearing impaired services in the Western Region, please call:
Western Region TTY# (951) 358-4728

Corona Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Western Region.

**1195 Magnolia Avenue
Corona, CA 92879
Phone: (951) 273-0608
Fax: (951) 273-1718**

Family, Adolescent, and Children's Treatment of Corona (FACT)

Outpatient clinic providing services to children and adolescents in the Corona/Norco community to assist children to remain in the least restrictive environment. Services include assessment, individual, group, family, and medication services and Trauma Focused Cognitive Behavioural Therapy (TFCBT). Services are provided in the clinic and at selected school sites.

**1195 Magnolia Avenue
Corona, CA 92879
Phone: (951) 273-0608
Fax: (951) 273-1718**

Main Street Adult Services

Outpatient program providing assistance for individuals who are experiencing severe and persistent psychiatric problems. Services include urgent mental health care. Areas served: Norco, Corona, and Mira Loma.

**629 North Main Street, Suite C3
Corona, CA 92880
Phone: (951) 738-2400
Fax: (951) 340-3566**

Substance Use Program

Corona Substance Use Clinic
623 North Main Street, Suite D11
Corona, CA 92880
Phone: (951) 737-2962
Fax: (951) 737-2783

COUNTYWIDE CHILDREN'S MENTAL HEALTH SERVICES

The following children's mental health programs provide services to all regions of Riverside County: Assessment and Consultation Team (ACT), Children's Case Management, Preschool 0-5 Programs, Therapeutic & Residential Assessment & Consultation Team (TRAC).

Assessment and Consultation Team (ACT)

Provides mental health consultation services on site at each DPSS office for open Child Protective Services cases. Referrals are made to county clinics or services may be authorized to a contract provider. All referrals must come through the child's social worker.

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-6888
Fax: (951) 687-5819

Children's Case Management

Provides screening of referrals for minors needing intensive residential treatment, as well as case consultation, case management and interagency coordination. These services are for minors at high risk for, or in need of, residential placement. Intensive adolescent and children's residential services are available via contract through this program per referral from Placement Screening Committees and Individualized Educational Program (IEP) Teams.

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-6858
Fax: (951) 687-3478

Preschool 0 – 5 Programs

Preschool 0-5 Programs include two components, Set-4-School and Prevention and Early Intervention (PEI) Mobile Services. Evidence based and evidence informed services are accessible in the clinic, on mobile units out in the community, and at school sites across the county. Additionally, each mobile services vehicle is equipped to function independently to support disaster relief centers in emergency situations. Services offered within the Set-4-School and PEI Mobile Services Programs include: Parent-Child Interaction Therapy (PCIT); Teacher-Child Interaction Training (TCIT); Trauma Focused Cognitive Behavioral Therapy (TF-CBT); The Incredible Kids (IK); and the Positive Parenting Program (Triple P). Early intervention services are offered to children ages zero to approximately 7 years of age.

Set-4-School

Prop 10 / First 5 Riverside

3075 Myers Street

Riverside, CA 92503

(951) 358-6895

PEI Mobile Services

3075 Myers Street

Riverside, CA 92503

(951) 358-6895

Therapeutic & Residential Assessment & Consultation Team (TRAC)

Provides specialized assessment and consultation services to Social Services and Probation concerning minors who are placed in Group Homes by Riverside County or who are at risk of Group Home placement. TRAC also participates in Team Decision Making (TDM) meetings with Social Services and coordinates Therapeutic Behavioral Services for Riverside County Medi-Cal beneficiaries.

3125 Myers Street

Riverside, CA 92503

Phone: (951) 358-5810

Fax: (951) 358-6865

MORENO VALLEY

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

23119 Cottonwood Avenue, Building B

Moreno Valley, CA 92553

Phone: (951) 413-5500

Fax: (951) 413-5801

Moreno Valley Children's Interagency Program (MVCIP)

Provides services to children with severe emotional and behavioral problems. Services include psychiatric evaluations, medication services, individual and family therapy, and case management services. Staff works closely with schools to provide services to students who experience academic problems as a result of their severe emotional problems. Parent partners offer support and advocacy services to parents whose children are receiving services at the clinic. Areas served: Canyon Lake, Lake Elsinore, Quail Valley, Nuevo, Romoland, Sun City, Wildomar, Perris, Menifee, Moreno Valley, Perris, and Mead Valley.

23119 Cottonwood Avenue, Building A, Suite 110

Moreno Valley, CA 92553

Phone: (951) 413-5678

Fax: (951) 413-5660

Moreno Valley Parent Child Interaction Therapy (PCIT) Program

Provides outpatient services for children ages 0-5 years old and their families. These services include mental health screenings, evaluation, treatment, and consultation. Through this service very direct and individualized parenting skills are developed on how to respond to difficult parent/child interactions. Areas Served: Entire Mid-County Region.

23119 Cottonwood Avenue

Building A, Suite 110

Moreno Valley, CA 92553

Phone: (951) 413-5678

Fax: (951) 413-5660

NORCO

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

3178 Hamner Avenue

Norco, CA 92860

Phone: (951) 272-5550

Fax: (951) 272-5265

RIVERSIDE

Art Works

The Art Works, art center gallery in downtown Riverside, is an extension of the Recovery Innovations of California, Inc. Peer Support and Resource Center. This program offers a creative learning environment and programming related to artistic expression for those who carry a mental health diagnosis. The program houses a commercial gallery that exhibits, markets, and sells works of art and presents public theatre performances. It offers programs such as drama, choir, drawing, painting, and crafts, weekly at the Riverside Peer Support and Resource Service Center (PSRSC) and the Perris PSRSC. Areas Served: Riverside, Moreno Valley West to Corona. Mid County Region: Temecula, Lake Elsinore, Hemet, Perris.

3741 Sixth Street

Riverside, CA 92501

Phone: (951) 683-1279

Fax: (951) 686-6630

Blaine Street Adult Mental Health Clinic

Outpatient program providing assistance for individuals who are experiencing severe and persistent psychiatric problems. Services include urgent mental health care, assessment, medication services, brief stabilization therapy, family consultation, case management, as well as linkage to community resources, education groups, peer-to-peer support, and advocacy. Areas served: Moreno Valley, parts of Riverside and unincorporated areas.

Blaine Street Adult Clinic
769 Blaine Street, Suite B
Riverside, CA 92507
Phone: (951) 358-4705
Fax: (951) 358-4719

Homeless Housing Partnership & Education (HHOPE)
769 Blaine Street, Suite A
Riverside, CA 92507
Phone: (951) 358-5370
Fax: (951) 358-4990

CalWORKs - Mental Health Services

The CalWORKs program is a treatment and education program that helps to remove mental health and/or substance use barriers to employment and establish self-sufficiency. There are Mental Health counselors at every GAIN office.

Jurupa
5961 Mission Boulevard
Riverside, CA 92509
Phone: (951) 509-8282
Fax: (951) 509-8267

La Sierra
11060 Magnolia Avenue
Riverside, CA 92505
Phone: (951) 358-6700
Fax: (951) 358-7688

Children's Treatment Services (CTS)

Outpatient clinic providing assessment and treatment services to children and adolescents in the Riverside area. The clinic provides a continuum of outpatient services in the clinic and on selected school sites. The services include assessment, medication services, individual, family, and group treatment. Parent Support, community consultation and information is also provided.

**3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-4840
Fax: (951) 358-4848**

Crisis Services: Riverside County Regional Medical Center Emergency Treatment Services (ETS)

Provides psychiatric emergency services 24 hours a day, 7 days a week for all ages, which includes evaluation, crisis intervention, and referrals for psychiatric hospitalization, as needed for adults, children, and adolescents. Consumers may be referred to the Inpatient Treatment Facility (ITF) or other private hospitals.

**9990 County Farm Road, Suite 4
Riverside, CA 92503
Phone: (951) 358-4881**

Jefferson Wellness Center (JWC)

Jefferson Wellness Center is a campus of specialty integrated services. Vocational services and benefit assistance is provided to consumers receiving service from any Western Region Adult Service program. Jefferson Wellness Center is also the home of the Adult and Transition Age Youth (TAY) Full Service Partnerships (FSP) Programs. Full Service Partnership programs provide intensive wellness and recovery based services for previously unserved or underserved individuals who carry a serious mental health diagnosis and who are also homeless, at risk of homelessness, and/or have experienced numerous psychiatric hospitalizations or incarcerations related to their mental health disorder. "The Spot", TAY Program outreaches to youth transitioning from adolescent services to adulthood ages 16-18 and ages 18-25. The Adult program serves ages 26-59. Areas Served: Norco, Corona, Riverside, Moreno Valley and adjacent unincorporated areas.

Jefferson Wellness Center
1827 Atlanta Avenue, Suite D3
Riverside, CA 92507
Phone: (951) 955-8000
Fax: (951) 955-8010

"The Spot" – FSP TAY
1827 Atlanta Avenue, Suite D2
Riverside, CA 92507
Phone: (951) 955-8210
Fax: (951) 955-8164

Long Term Care (LTC) Placement

This program's purpose is to ensure all consumers discharged from acute Psychiatric Hospitals and are in need of residentially based treatment, receive the most appropriate care to promote hope and recovery. The program facilitates placement from hospitals to the most appropriate and least restrictive level of care for adults 18 to 59 years of age and coordinates with consumer and family, the regional clinic case manager, and the Public/Private Guardian. Other services include case management, financial benefits, research, and referral while the consumer is in a locked facility.

9890 County Farm Road, Suite A
Riverside, CA 92503
Phone: (951) 358-6919
Fax: (951) 358-7312

Mental Health Court

This program assists the court in providing appropriate assessment and placement of criminal defendants suffering from a mental illness. Mental Health Courts support and implement individualized treatment plans and case management. Services are delivered in an effective and safe manner with the objective of safeguarding the public and reducing recidivism.

3833 10th Street
Riverside, CA 92501
Phone: (951) 328-2283
Fax: (951) 684-4972

Multi–Dimensional Treatment Foster Care (MTFC)

A Full Service Partnership program that is designed to provide a community-based treatment alternative to group home placement. The target population includes minors who have serious mental illness leading to failed placements, substance use as a co-occurring disorder, and other severe acting out behaviors. MTFC provides intensive services to the adolescent and the family with whom the adolescent will reunite.

***Also serves the Mid-County Region**

3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-6858
Fax: (951) 687-3478

Older Adults

The Older Adult Services program provides services to older adults, age 60 years and above. Services focus upon wellness, recovery, and resiliency. Older Adult Services provide assessment and treatment focused on consumer's recovery goals, assist with housing, provide medication services, evaluate placement needs, consult with primary care physicians, and link to health and other mental health specialty services. Peer and family support services are also available. Specialty Multidisciplinary Aggressive Response Team (SMART) provides outreach and engagement to the "at-risk" population for homelessness, institutionalization, and abuse, who, under ordinary circumstances, would not receive services.

Tyler Village Wellness & Recovery Clinic for Mature Adults
10182 Indiana Avenue
Riverside, CA 92503
Phone: (951) 509-2400
Fax: (951) 509-2405

Specialty Multidisciplinary Aggressive Response Team (SMART)
Program - Western Region
10182 Indiana Avenue
Riverside, CA 92503
Phone: (951) 509-2400
Fax: (951) 509-2470

Recovery Innovations of California, Inc. Peer Support and Resource Center

Under contract with the Riverside County Department of Mental Health, Recovery Innovations of California, Inc. offers a peer-operated program of integrated services to current or former adult and/or transitional aged youth consumers of the Riverside County Department of Mental Health. Services include a Resource Center with information on housing options, employment opportunities, and educational opportunities. Educational programming is also offered with classes on five developmental tracks: Wellness, Personal Development, Employment Development, Change/Adaptability, and Community Reintegration. Monthly community activities are offered at little or no cost. Areas Served: Moreno Valley West to Corona.

3839 Brockton Avenue
Riverside, CA 92501
Phone: (951) 686-5484
Fax: (951) 686-6630

Recovery Learning Center (RLC)

Offers Riverside County residents a new choice in mental health services – one that is designed with peers who have experience in recovering from mental health issues. The Recovery Learning Center was planned around the development and implementation of a Wellness Recovery Action Plan. It is intended to demonstrate and coach recovery, empowerment, and personal responsibility.

9990 County Farm Road, Suite 5
Riverside, CA 92503
Phone: (951) 358-4834
Fax: (951) 358-3548

Riverside County Regional Medical Center Inpatient Treatment Facility (ITF)

ITF functions as the Psychiatric Department of Riverside County Regional Medical Center (RCRMC). The Inpatient Unit serves adults and adolescents, provides medication services, individual and group therapy in a structured, supervised setting, as well as discharge planning and coordination, placement services and referrals all geared to stabilize the individual for return to the community as soon as possible.

9990 County Farm Road, Suite 2
Riverside, CA 92503
Phone: (951) 358-4700

Robert Presley Detention Center - Jail Services

A mental health response team is available to address life threatening situations such as suicidal ideation or attempts in the jails. All referred individuals receive a mental health evaluation to determine the presence of a psychiatric problem and identify the services required. Medication services are provided as needed. Follow up mental health referrals for outpatient services are provided.

4000 Orange Street
Riverside, CA 92501
Phone: (951) 955-4545
Fax: (951) 955-2138

Substance Use Programs

Drinking Driver Program (DDP)/Specialty Multidisciplinary Aggressive Response Team (START)

1777 Atlanta Avenue, Suite G1

Riverside, CA 92507

Phone: (951) 778-3500

Fax: (951) 274-9865

Riverside Substance Use Clinic

1827 Atlanta Avenue, Suite D

Riverside, CA 92507

Phone: (951) 955-2105

Fax: (951) 955-8060

Riverside Recovery Opportunity Center (ROC)

1827 Atlanta Avenue, Suite D1

Riverside, CA 92501

Phone: (951) 955-2123

Fax: (951) 955-2426

Substance Use Prevention Programs - Friday Night Live (FNL)

3525 Presley Avenue

Riverside, CA 92507

Phone: (951) 782-5004

Fax: (951) 682-3576

“The Place” Safehaven Program — “The Place” is a 24/7 drop-in center and “Safehaven” designed to engage the hardest to reach homeless person with a diagnosis of mental illness. Program staff are trained to address the issues of service-resistant clients and can provide linkages to other services and programs. The facility provides showers, laundry, and fellowship with peer counselors. Eligible clients may be placed in permanent supportive housing located off-site. The Place is operated by Recovery Innovations of California, Inc. under contract with the Department of Mental Health.

**2800 Hulen Place
Riverside, CA 92507
Phone: (951) 779-3057
Fax: (951) 275-0296**

Western Region Multi-Dimensional Family Therapy Team (MDFT)

Provides an evidenced-based approach to treatment of adolescents who have behavior and substance use disorders, and their families. Teams of Clinical Therapists and Behavioral Health Specialists provide intensive, community-based services; these include therapy for the adolescent and the adolescent's parent(s), the family, and case management.

**3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-3510
Fax: (951) 358-3636**

Wraparound Services

Wraparound Programs are a family centered, individualized, community based, strength focused, needs driven collaborative approach to mental health treatment. A team of professionals including Clinical Therapists, Behavioral Health Specialists, and Parent Partners work together with Probation Officers, nurses, and community members to ensure that the family reaches their goals.

Western Wraparound Program

**3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-3640
Fax: (951) 358-3636**

Interagency Services for Families (ISF) Wraparound

**3125 Myers Street
Riverside, CA 92503
Phone: (951) 358-4850
Fax: (951) 358-4852**

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INFORMATION AND REFERRALS

National Suicide Prevention Lifeline is a free, 24/7 service that can provide suicidal persons or those around them with support, information and local resources.
Call: 800-273-TALK (8255)

HELPLine is free, confidential crisis/suicide intervention service. Operated by highly trained volunteers, the line is open 24 hours a day, seven days a week.
Call: 951-686-HELP OR 951-686-4357

2-1-1 is a toll-free number that provides information and referrals for health and social services in Riverside County.
Call: 2-1-1

CARES Line (Community Access, Referral, Evaluation and Support line) Provides information and referrals for Medi-Cal and Riverside County Health Plan beneficiaries seeking Mental Health Services.
Call: 800-706-7500

Riverside County Department of Mental Health
www.rcdmh.org

Network of Care
www.riverside.networkofcare.org